

D 50501

(Pages : 2)

Name.....

Reg. No.....

**FIFTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION
NOVEMBER 2023**

B.B.A.

BBA 5B 11—HUMAN RESOURCE MANAGEMENT SPECIALIZATION—II
INDUSTRIAL RELATIONS

(2019 Admission onwards)

Time : Two Hours and a Half

Maximum : 80 Marks

Part A*Answer all questions.*

1. What is Industrial Relation ?
2. What is Conciliation ?
3. What is MGNREGA ?
4. Explain works committee.
5. What is Labor Turnover ?
6. Define Discipline.
7. Explain the structure of ILO.
8. What do you mean by CBWE ?
9. What is picketing ?
10. What is National Tribunal's adjudication in industrial disputes ?
11. Explain Tripartite and Bipartite Bodies.
12. What do you mean by Federation ?
13. Who is a Labour Welfare Officer ?
14. Define Strikes.
15. What is Reformist Unions ?

(15 × 2 = 30, Maximum ceiling 25 marks)

Turn over

Part B

Answer all questions.

16. What are the essentials of a good disciplinary system ?
17. What are the different levels of conflict ?
18. What are the main objectives of the Shops and Establishments Act, 1953 ?
19. Explain the different stages of Team Development.
20. Explain Hot-stove Rule.
21. Explain the different measures of Industrial Conflicts.
22. What is collective bargaining ?
23. Explain the contrast between HRM and Industrial relations.

(8 × 5 = 40, Maximum ceiling 35 marks)

Part C

Answer any two questions.

24. Explain employees counselling and its different process.
25. Discuss the causes of Industrial unrest in India ?
26. Explain in detail the term Workers Participation in Management and its importance in an organization.
27. Explain Collective bargaining, why has collective bargaining not flourished in India ?

(2 × 10 = 20 marks)